

# EVERSOURCE / Utilities Policy

**EFFECTIVE SEPTEMBER 1, 2016.**

A parent/guardian (“you”) must speak to a staff member about a request for protection from shut off of utilities.

Your provider will be consulted but will not speak directly with you about the request.

The decision of your provider is final.

Conditions certified as “life threatening” or “serious” are at the discretion of your provider.

“Life threatening” conditions include:

- Lung or heart diseases requiring assistance for life support
- A child with a tracheostomy, ventilator or heart monitoring

“Serious” conditions may include:

- Persistent asthma requiring regular follow up with a pulmonary or asthma specialist

Other illnesses requiring the use of electronic equipment will be considered on an individual basis.

## IMPORTANT:

- You must bring or fax documentation from the utility company to the office and include your account number and home address. Any request for protection from shut off of utilities must be for the address on file at Pedicorp. Your request will not be considered without an account number.
- Approval of a request for the certified period does not guarantee approval for a future request.
- Please allow three (3) business days for the consideration of any utilities request.



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